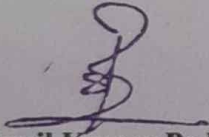


CERTIFICATE

Certificate that the dissertation entitled, "CUSTOMER'S SATISFACTION TOWARDS FINANCIAL SERVICES ON SBI: A CASE STUDY ON MARSHAGHAI BLOCK" submitted for award of the degree of Master of Arts in Economics to the Fakir Mohan University, Balasore embodies the result of the Bonafede research work carried out by Rituprabha Pati under the guidance and supervision Dr. Sachita Nanda Sa, Assistant Prof. of Economics.

To the best of my knowledge, the matter embodied in the Dissertation has not been submitted to any other university / institute for the award of any degree.



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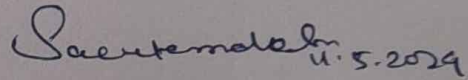
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